**MobilePASS+ Transition for Unix Based Systems**

In this document you will find instructions on how to smoothly switch authentication on your Unix based system away from MobilePASS Orange to MobilePASS+. The MobilePASS Orange environment is being decommissioned in the next couple of months.

To avoid authentication interruption, we recommend switching your authentication as soon as possible. This is a step-by-step guide on the actions you will need to take.

1. Get a MobilePASS+ token by filling out the form here, anyone who administrates your Unix Host will need a MobilePASS+ token. **Microsoft Authenticator IS NOT YET SUPPORTED on fLVL3 Unix Hosts.**  
   You can get a MobilePASS+ token [**here**](https://mysupportdesk.service-now.com/msd?id=sc_cat_item&sys_id=4585d6eadbab849056d6df9b5e961927&sysparm_category=729b0bd2db641050b36cd12c5e9619f5) if you do not have one
2. Activate your MobilePASS+ token using the guides provided on our MFA website. There are written guides available to follow along. <https://mfa.lumen.com>

**SSH keys and UNIX passwords will still work even after switching authentication IP’s**  
  
If you encounter any errors or have questions, please contact Maverick Hughes/Justin Sherry/James Faulkner on the MFA Team via Teams and we will work with you as soon as possible.

Token Failure Failsafe

If you receive a message that Radius Servers are down OR you attempt authentication 3 times with a MobilePASS+ passcode and fail, you will be asked for your UNIX Password. Should you enter your Unix Password correctly, this will log you into the server.

If you do not know your Unix Password, you can reset it [**here.**](http://iaportal/index.php/services/unix_accounts/unix_account_groups)